



<u>Centre d'aide</u> > <u>Communauté</u> > <u>Feature Request</u> > <u>Microsoft Teams Integration</u>

Microsoft Teams Integration Collecting Feedback

- HH Harrison Hudson
- Nom du forum: #Feature Request

As our organization becomes more and more reliant on Teams and the O365 ecosystem, it is only a matter of time before we look towards a help desk system that also integrates with the ecosystem. I hope this is in the pipeline.

Commentaires (7)

IV Jason Voice

il y a 7 ans

Yup we're looking at Teams now too. I notice that Zendesk is ready to plug in to it. When can we have Deskpro integrated?

MT Michel Strøm Tandrup

il v a 7 ans

We use Microsoft teams a lot in our department. It would be nice with a Teams app for DeksPRO, in order to do ticket triggers that would integrate into Teams channels, like with the Slack app.

J James

il y a 7 ans

We are set to move to Teams in the near future as well, I'd love to see this feature.

JP Jonas Plouffe

il y a 6 ans

We actively use Teams organization wide. Some form of Teams integration would be fantastic.

C Casper

il y a 5 ans

Add me tree. Would like to see the Microsoft Teams integration.

GB Gerald Buechter

il y a 3 ans

Any update on this topic? Saw there is the ability to set triggers. Curious what else DP can do with Teams, maybe in DeskPro now or DeskPro Horizon.

V Vivek

il y a 2 ans

We use teams to schedule meeting with customers. Would be nice to have this option for a ticket