



## <u>Centre d'aide > Communauté > Feature Request > @mention a team</u>

@mention a team Collecting Feedback

- Errol
- Nom du forum: #Feature Request

Is it possible to @mention a team in a note? Example we have two people in the finance team. So far we were mentioning each one individually. Can we do @finance, so they both get the mention? Commentaire (1)

## Clint Broadhead

il y a 5 ans

When filling out a note it would be extremely useful for the support team to @ mention an entire team to better elicit a response.

For example there is an issue with the website. The support team (HelpDesk) can @ mention the web site team (WebGroup) with @WebGroup which will subsequently ping every member of that team.