



<u>Centre d'aide</u> > <u>Communauté</u> > <u>Feature Request</u> > <u>Mass Action Forwarding to a person that isnt an agent on the system</u>

Mass Action Forwarding to a person that isnt an agent on the system Collecting Feedback

- Hershey
- Nom du forum: #Feature Request

We would like the ability to Mass forward tickets that are identified by the subject that they should be forwarded to a particular person that is not an agent on the system.