



 $\underline{Centre\ d'aide} > \underline{Communaut\acute{e}} > \underline{Feature\ Request} > \underline{Logging\ tickets\ without\ an\ email\ address}$

Logging tickets without an email address Finished

- YC Yannick CHAN
- Nom du forum: #Feature Request

We often raise tickets from calls where we do not have a user's email address.

We would find it useful in this instance if we could create tickets without the requirement of the email.