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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Nom du forum:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promouvoir validation et mails accepté	Diana Handshaker	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #569 Detail of loan	Alisa Zorrano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #568 How can I see...	Robert Gaudin	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #567 Regard sur un site	Daniela Quinn	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #566 Présentation générale de votre agent	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #565 Thanks, here's... Here the Dominoes independently	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #564 Fournir explications sur pourquoi les agents copient	Abraham Neal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #563 Red act modification requête	Tom Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #562 Un peu de validation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #561 How to see time when she locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #560 Quelles équipes peuvent-ils voir mes...	Benno Crackerjack	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #559 VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #558 Better reports of stock updates view	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #557 And for those of that in "OK, No team, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #556 Un peu de validation de votre site	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #555 Livraison: validation temporaire de leur...	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Commentaire (1)

Lara Proud

il y a 11 mois

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!