



<u>Centre d'aide</u> > <u>Communauté</u> > <u>Feature Request</u> > <u>Include cc'd participants in the ticket PDF</u> <u>download and Print copy</u>

Include cc'd participants in the ticket PDF download and Print copy Collecting Feedback

- Angel
- Nom du forum: #Feature Request

My Agents are trying to download some tickets as a PDF, however the problem is we cannot see who are the cc'd recipients. We'd like this information to be included when downloading or printing a ticket.