



<u>Centre d'aide > Communauté > Feature Request > I would like to be able to create filters</u> and reports for the Flags in tickets

I would like to be able to create filters and reports for the Flags in tickets Collecting Feedback

- Gemma
- Nom du forum: #Feature Request

It would be good if you could build a filter on the ticket flags. At the moment they're available to colour code, but you can't create a filter or report to group them all. Can this be added as a feature for future. Thanks

Commentaire (1)

Christian Mattart

il y a 6 ans

Agent filters should let agents filter tickets by flag (and other criteria).