



[Centre d'aide](#) > [Communauté](#) > [Feature Request](#) > [Hot comment or warning about user or organization](#)

Hot comment or warning about user or organization Collecting Feedback

- Douglas Martin
- **Nom du forum:** #Feature Request

When opening a ticket view have a "slap in the face" sort of message or highlight red flashing field or a pop up warning. This would make it so the agent could not possibly miss a very important message regarding the user or the organization.