Help with settings view only rights for specific department
Collecting Feedback

- VT Vehicle Rent Tech
- **Nom du forum:** #Feature Request

Is it possible to have a view-only option for tickets in specific departments and not be able to modify or respond to tickets? This comes in handy for "outsourced" agents who have their own department but could be able to see tickets from other departments for more information when needed.

Commentaire (1)

C **Christian**
il y a 5 ans
View only would simplify cross-department viewing of tickets.