



<u>Centre d'aide</u> > <u>Communauté</u> > <u>Feature Request</u> > <u>Exclude a user from a support ticket</u> Exclude a user from a support ticket Planning

• Catherine Neighbour

• Nom du forum: #Feature Request

To prevent CC chains from escalating, add the ability to block a user (typically CC'ed on the ticket) from being reapplied to the ticket.