



<u>Centre d'aide > Communauté > Feature Request > Email replies to notes show as replies,</u> want to be notes

Email replies to notes show as replies, want to be notes Collecting Feedback

- Tim
- Nom du forum: #Feature Request

We are looking for a way to make it so when an agent email replies to a note, the agent's reply is a note as well, and a reply to an actual email message is added as an email reply.