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Department Avatars are inconsistent across the helpdesk Finished

• Michael W.

• Nom du forum: #Bug Report

Parent Department Avatars are shown in the side panel, but not in the department dropdown in tickets.

With sub-departments it's the other way around. Their avatars are shown in the ticket, but not the side panel.

Commentaire (1)

Lara Proud

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Hi Michael, the parent and sub-department avatars now both appear in the Department dropdown menu, and the sub-departments avatar is also shown on the Navigation Panel (side panel).