



[Centre d'aide](#) > [Communauté](#) > [Feature Request](#) > [Automatically save custom field entries in the agent interface](#)

Automatically save custom field entries in the agent interface Collecting Feedback

- April
- **Nom du forum:** #Feature Request

Is it possible that when an agent chooses an option in one of the ticket fields, we no longer need to click on 'Save'? Meaning it should be automatically saved when an agent fills out any of these fields. It's an unnecessary step. Thanks