



[Centre d'aide](#) > [Communauté](#) > [Feature Request](#) > [Additional total times in DPQL](#)

## Additional total times in DPQL Collecting Feedback

- JT Joshua Thompson
- **Nom du forum:** #Feature Request

Currently in DPQL there are 4 total time options in the tickets table:

`total_to_first_reply`

`total_user_waiting`

`tickets.total_to_first_reply_wh`

`tickets.total_user_waiting_wh`

It would be helpful if there were more options here.

Specifically a total time the ticket is in the pending status would be particularly useful.