



[Centre d'aide](#) > [Communauté](#) > [Feature Request](#) > [Adding Internal Notes Using Triggers](#)

Adding Internal Notes Using Triggers Finished

- Kris van der Starren
- **Nom du forum:** #Feature Request

Being able to add internal notes to a ticket via a trigger would be a useful feature. For example, if there were special instructions for a client, these could be automatically added to the ticket using the trigger.

Commentaire (1)

Chris Padfield

il y a 9 ans

This featured has been completed and will be released shortly.