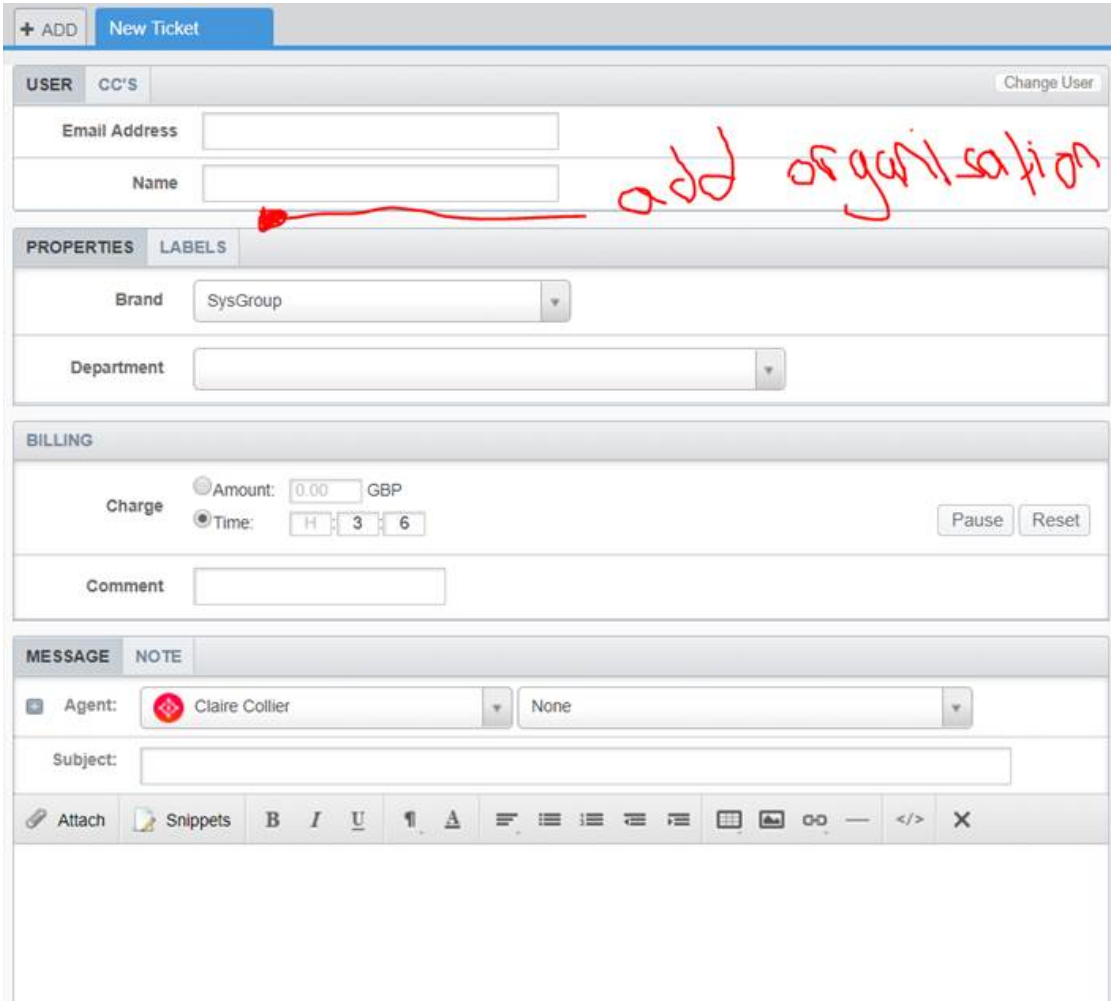
Add Organization to User when Created from Ticket Collecting Feedback

- CC Claire Collier
- **Nom du forum:** #Feature Request

When creating a new ticket, if you choose to create a new user, then it is only after the ticket and user have been created, can an Organization be added. Is there any way to add an Organization (as an optional field) when creating a new ticket with the new user option. Image attached below of our current New Ticket screen to show the area being described.


+ ADD
New Ticket
USER
CC'S
Change User
Email Address
Name
add organisation
PROPERTIES
LABELS
Brand
SysGroup
Department
BILLING
Charge
Amount:
0.00
GBP
Time:
H
3
6
Pause
Reset
Comment
MESSAGE
NOTE
Agent:
Claire Collier
None
Subject:
Attach
Snippets