



## <u>Centre d'aide > Communauté > Feature Request > Add Agent that Receives Feedback as</u> <u>Follower on the Ticket</u>

Add Agent that Receives Feedback as Follower on the Ticket Archived

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- Nom du forum: #Feature Request

It would be useful to be able to add the agent that received feedback from a user (through the "Satisfaction" links and surveys) as a follower on the ticket. Currently, you can add specific agents but there's no way to say "The agent that received the feedback." Screenshot: http://snag.gy/CToMt.jpg