



<u>Centre d'aide > Communauté > Feature Request > Add agent-forwarded messages to ticket</u> through tag

Add agent-forwarded messages to ticket through tag Collecting Feedback

- Tom Schoen
- Nom du forum: #Feature Request

I would like the ability to forward mails as an agent and then add a mail tag like #addto:<Ticket ID> and have the forwarded mail added as a response to the existing ticket.