



<u>Centre d'aide</u> > <u>Communauté</u> > <u>Feature Request</u> > <u>Ability to view each ticket that used a particular snippet in "snippet reporting"</u>

Ability to view each ticket that used a particular snippet in "snippet reporting" Finished

- Jason
- Nom du forum: #Feature Request

Would it be possible to add links to the snippet reporting feature so we can easily see the tickets where the snippets were used?

Commentaire (1)

Lauren Cumming

il y a 7 ans

The following report should allow you to do this:) DISPLAY TABLE SELECT

OBJ_LANG(ticket_object_use_logs.snippet.category.id, 'text_snippet_categories') AS 'Snippet
Category', OBJ_LANG(ticket_object_use_logs.snippet.id, 'text_snippets') AS 'Snippet', COUNT()

AS 'Uses' FROM ticket_object_use_logs WHERE ticket_object_use_logs.snippet.id <> NULL

AND ticket_object_use_logs.date_created = %1:DATE_GROUP% SPLIT BY
ticket_object_use_logs.snippet.id GROUP BY ticket_object_use_logs.ticket.id ORDER BY
COUNT() DESC