



[Centre d'aide](#) > [Communauté](#) > [Feature Request](#) > [Ability to edit the chain of ticket messages when forwarding a ticket](#)

Ability to edit the chain of ticket messages when forwarding a ticket

Collecting Feedback

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- **Nom du forum:** #Feature Request

Very often we have a lot of messages in our conversations but there are only parts of them which we need to forward as important information. We'd like to be able to edit/remove parts of the messages chain which is included when forwarding a ticket.