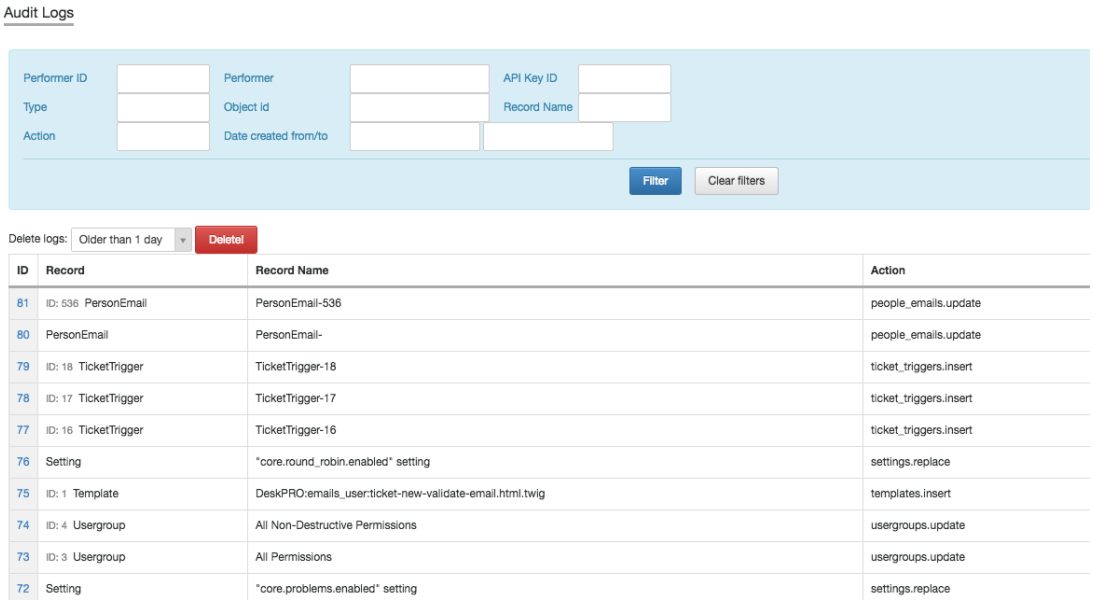
Extension of Audit Logs (5.2)

2017-03-13 - Lauren Cumming - Comments (0) - Product

We have now moved the Audit Log section from 'Server', which until now has only been accessible to our On-Premise clients, to 'Agents' in the admin section. Cloud accounts can now access these logs and track down changes that have been made to their helpdesk. You can now check for changes to the following areas:

- Tickets
- Users
- Organizations
- Portal
- Settings