



Deskpro Horizon Release 2024.33

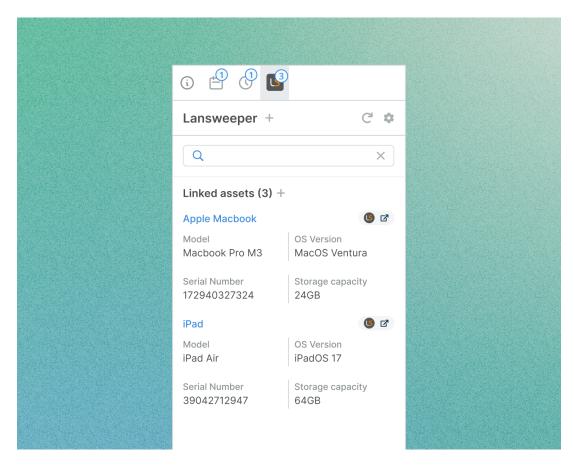
2024-08-14 - David Anjonrin-Ohu - Comments (0) - Deskpro Releases

We are thrilled to unveil our latest update, Deskpro Horizon 2024.33! This release is packed with powerful new features designed to supercharge your team's productivity and essential bug fixes to enhance their overall experience.

New Features

Integrate Your Lansweeper Account with Deskpro for Seamless Asset Management

Introducing our <u>Lansweeper</u> integration, a powerful integration with Deskpro that provides a comprehensive asset management solution linked to your Deskpro help desk.



With Deskpro's Lansweeper app, you can:

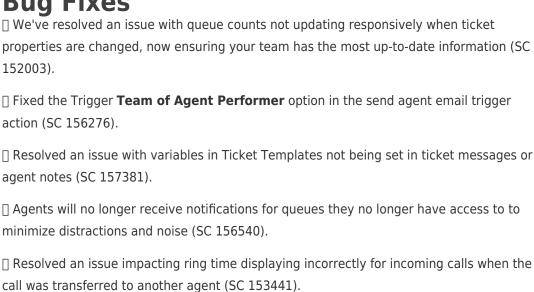
• Link Device to User: Link devices to specific users, making it easy to track who is using which device. This is particularly useful for troubleshooting and support

purposes.

| S | simple to find specific devices or groups of devices in Deskpro. |
|----------|--|
| _ | an now translate the descriptions of your Community Forums, making it easier for ers to find the information they need, regardless of their language preferences (SC). |
| □ We've | e added WhatsApp numbers, Facebook pages, and Instagram accounts as new |
| criteria | for Triggers, giving you more flexibility to automate tasks and enhance your |
| custom | er experience (SC 156758). |

• Search List of Devices: Easily search for devices across your network, making it

Bug Fixes



☐ We removed duplicate usergroups from appearing in User profiles (SC 144234).

Patch Release 2024.34.1

[Temporeatily removed the "Authenticate with Deskpro" option for authenticating MS Exchange and O365 email accounts. Functionality will be restored in due course.

On-Premise Controller Release 2.20.1

Improvements

Update Deskpro manifest URL to make latest containers available (SC 160014).