



[Help Center](#) > [Palaute](#) > [Feature Request](#) > [Ticket Details in User replies emails](#)

Ticket Details in User replies emails Archived

- PHPLicengine
- **Forum name:** #Feature Request

Adding ticket info in user replies, both autoresponders and ticket replies to users. Like:<br /><br /> Ticket ID: xxx<br /><br /> Department: Support<br /><br /> Priority: Low<br /><br /> Status: Awaiting User<br /><br /> <br /><br /> Have you seen the ticket replies of Kayako how it contains ticket details? I mean the same for DeskPro