



## <u>Help Center</u> > <u>Palaute</u> > <u>Feature Request</u> > <u>Task criteria in ticket triggers</u>

Task criteria in ticket triggers Collecting Feedback

- Rob Rooney
- Forum name: #Feature Request

It would be helpful if there was criteria for tasks in ticket triggers.

We'd like to be able to stop tickets being resolved if there are open tasks on them but currently this isn't possible because there is no task based criteria.