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Snippets for my Department(s) Finished

- Geraldine Menard
- **Forum name:** #Feature Request

It would be very useful to have one more permissions on the snippets. For now, it is only possible to make the snippet available for myself or for all agents. We would like the snippets to be available to my department(s). Thanks!

Comments (2)

Andreas

9 vuotta sitten

The same feature would be useful for macros.

Paul Davies

6 vuotta sitten

Hi Geraldine. This is now a feature of Deskpro, with our latest update of Snippets.

<https://support.deskpro.com/en/news/posts/new-snippets-interface>