



<u>Help Center</u> > <u>Palaute</u> > <u>Feature Request</u> > <u>Show number of replies by Agent or by User in the ticket overview</u>

Show number of replies by Agent or by User in the ticket overview Collecting Feedback

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• Forum name: #Feature Request

It would be nice to be able to show the number of agent replies a ticket has (and maybe also how often customers have answered) as a column in the ticket overviews.

This number would also be interesting as a trigger to increase the urgency if there are some ping pong conversations going on between an agent and a customer.