



[Help Center](#) > [Palaute](#) > [Feature Request](#) > [Send email to Teams as well as individuals](#)

Send email to Teams as well as individuals Collecting Feedback

- JG Jason Gillan
- **Forum name:** #Feature Request

Would be a nice feature to be able to email specific teams rather than just the agent team or specific agents on triggers. For example I want an email to get sent to everyone in the 'Management' team when the Urgency hits 10. See attached screenshot.