



## <u>Help Center > Palaute > Feature Request > Restrict knowledgebase categories queried when</u> <u>submitting tickets</u>

Restrict knowledgebase categories queried when submitting tickets Collecting Feedback

- Francis
- Forum name: #Feature Request

When using embedded forms / popups on websites it should be possible to restrict the knowledgebase categories that are queried when users submit tickets. That way only articles relevant to the website / area of the site are shown.