



Help Center > Palaute > Feature Request > Read receipts/markers for ticket messages

Read receipts/markers for ticket messages Collecting Feedback

- Errol
- Forum name: #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

Comment (1)

Yasin

6 kuukautta sitten bump?