



<u>Help Center</u> > <u>Palaute</u> > <u>Feature Request</u> > <u>Please add ticket satisfaction criteria to the ticket search function on the Agent site</u>

Please add ticket satisfaction criteria to the ticket search function on the Agent site Report

Fusako Iwaya

• Forum name: #Feature Request

I have an Agent who does not allow me to use the report function.

We would like them to be able to see a list of tickets according to their level of satisfaction with themselves, and use this as a reference for future correspondence.

For this reason, we would like to add a satisfaction level to the ticket search criteria.