



[Help Center](#) > [Palaute](#) > [Feature Request](#) > [Mass Action Forwarding to a person that isnt an agent on the system](#)

Mass Action Forwarding to a person that isnt an agent on the system Collecting Feedback

- Hershey
- **Forum name:** #Feature Request

We would like the ability to Mass forward tickets that are identified by the subject that they should be forwarded to a particular person that is not an agent on the system.