



[Help Center](#) > [Palaute](#) > [Feature Request](#) > [Logging tickets without an email address](#)

Logging tickets without an email address Finished

- YC Yannick CHAN
- **Forum name:** #Feature Request

We often raise tickets from calls where we do not have a user's email address.

We would find it useful in this instance if we could create tickets without the requirement of the email.