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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Forum name:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promotes evaluation of sales receipt	Diana Handshide	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #571 Detail of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #572 Sales order list	Robert Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #573 Repair date list	Daniela Quaker	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #574 Presentation format of web asset	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #575 Thanks, thanks -- Here the Dornosoo indignantly	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #576 Future questions over reported sales capabilities	Abraham Hall	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #578 Sell and maintenance queries	Tom Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #574 UK gas valuation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #575 I have to see how when she locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #576 Multiple payment methods can be used	Benno Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #577 VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #577 Better reports of stock valuations view	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #578 And for most of that is "OK, no love, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #579 UK and Germany for sales	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #578 Laboratory maintenance templates of items	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Comment (1)

Lara Proud

1 vuosi sitten

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!