



[Help Center](#) > [Palaute](#) > [Feature Request](#) > [Hide disabled users from Agent searches](#)

Hide disabled users from Agent searches Collecting Feedback

- Simon Frost
- **Forum name:** #Feature Request

We have a lot of staff turnover at our clients businesses, so we want to disable certain users as they leave but we don't want to delete them, so we disable them. this stops them logging into the portal, but when we create a new ticket they still appear in the list. Would be good to have them hidden basically everywhere except on the Organisation Members list.