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External download links Finished

- adnx
- **Forum name:** #Feature Request

It will be cool to be able to add external download links to the download section. Like that, we can offer to customers more content.

Comment (1)

**Earle Steel**

7 vuotta sitten

Thank you for this post, DeskPRO does offer this functionality. An agent is able to either upload a file from their workstation or they are able to "hotlink" to a download from another URL, which will help the agent's to add more value to their customers / clients. The process is explained in the guide on our support website and then searching for the "Downloads" guide. Please contact our Support Team if you have any further queries!