



[Help Center](#) > [Community](#) > [Feature Request](#) > [Enable Keyboard Shortcuts for individual agents](#)

Enable Keyboard Shortcuts for individual agents Collecting Feedback

- Douglas Martin
- **Forum name:** #Feature Request

Shortcut Keys have been problematic for many agents so I turned them off ... however some other agents are upset that they are not on. Can it be made so we can Enable/Disable the Keyboard shortcuts per agent?

Comments (3)

**Kellie Patzer**

1 vuosi sitten

Shortcut Keys ON/OFF would be more beneficial at the Agent-level (not at org-level). Half our team wants Shortcut Keys shut OFF. Other half wants them ON.

Please consider making Shortcut Keys ON/OFF decision connected to Agent-level.

Thanks!

**Mark Edwards**

1 vuosi sitten

This is very important for our organisation as well. Please enable PER agent.

**L**

1 vuosi sitten

+1