



[Help Center](#) > [Palaute](#) > [Feature Request](#) > [add 'organization changed' criteria to ticket triggers](#)

add 'organization changed' criteria to ticket triggers Collecting Feedback

- Thomas Dakan
- **Forum name:** #Feature Request

Fields like 'user' and 'agent' can be monitored for 'was changed' but organization cannot. I ran into something today that I wanted to automate based on the organization changing.