



<u>Help Center</u> > <u>Palaute</u> > <u>Feature Request</u> > <u>Add Notification</u>

Add Notification Collecting Feedback

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- Forum name: #Feature Request

Hello all,

is it possible to add a notification here https://nimb.ws/AN7qg9 when a client has another ticket open?

That would help a lot.

thanks,