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A permission that allows agents to only see certain CRM usergroups Collecting Feedback



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Jared

- **Forum name:** #Feature Request

The ability to allow only certain agents can only see certain CRM usergroups. For instance, if there was a confidential client that only certain agents should see the details of, to have a confidential user group and then only allow certain agents to see who was in that user group.

Comment (1)



Peter Berglund

8 kuukautta sitten

Yes this would be great also for us that have resellers in different areas, we want them to use the ticket system, but we don't want them to see each others customers. So tickets can be handled by the departments, but we're missing a way to limit access for the agents by usergroup.