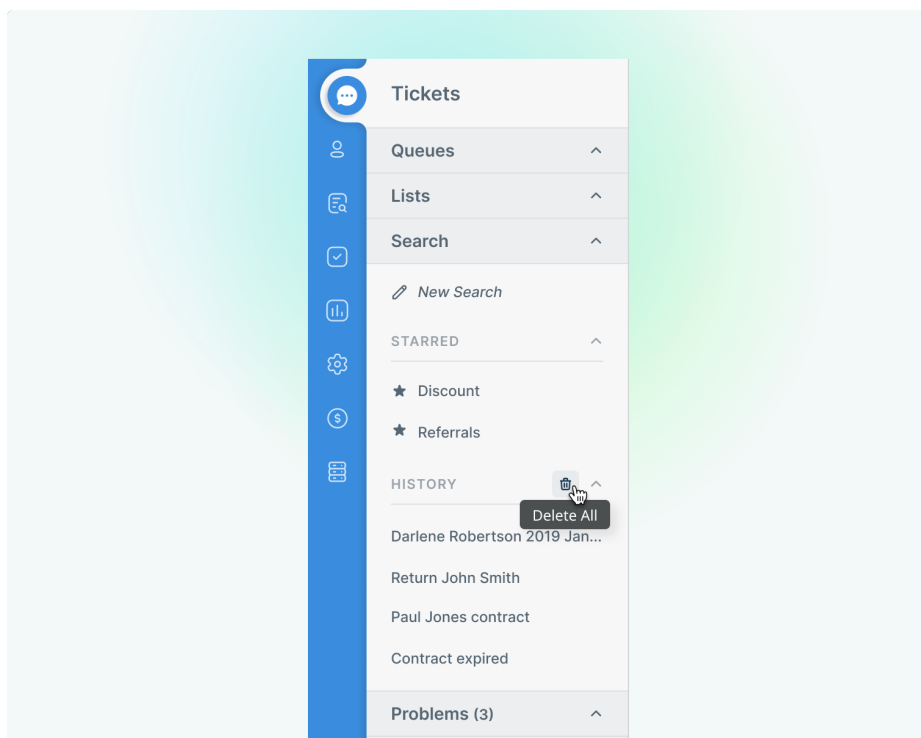


## You can now clear your Ticket Search History

(Lara Proud - Comment (1) - Product (Agent) - 2022-08-30)

We've added the ability for you to quickly and easily clear your Ticket Search History by adding a 'Delete All' function



You will now be able to clear your search history by clicking the Recycling Bin icon next to the History header

This new feature reduces the need for you to manually remove search entries and helps keep your Navigation Panel decluttered to provide a calmer and more user-friendly navigation experience in the helpdesk