



(Lara Proud - Comment (1) - Product (Admin - 2023-05-22

Introducing our <u>WooCommerce</u> integration which enables your Agents to efficiently manage .customer details, orders, and streamline your ecommerce operations



The WooCommerce app within Deskpro offers a seamless experience by providing you with comprehensive information about your customers' activities. With the WooCommerce :integration, you can

View customer details and order overview •

View their order details •

Deskpro

Edit Contact details •

Edit orders •

And add and edit order notes •

The addition of the WooCommerce integration is a further step forward for businesses seeking efficient customer management and streamlined order processing. This integration empowers support agents to provide a more personalized and effective experience to .customers, ultimately enhancing customer satisfaction and loyalty

You can install the WooCommerce app from the helpdesk easily. Go to **Apps &**Integrations > Apps and from the **Available** tab, select WooCommerce and follow our .Setup Guide to connect your WooCommerce account to your helpdesk