

(Reject mail based on DKIM/SPF headers (5.4

Lauren Cumming - Comment (1) - Product - 2017-03-13

Many email servers check DKIM/SPF headers for all incoming email. Now, you can configure Deskpro to reject email messages that have failing DKIM/SPF headers. You can enable this .from **Admin > Tickets > Email Accounts > Advanced Settings**

SPF and DKIM

Your email provider may validate the authenticity of email messages by adding the results of SPF and DKIM checks in a special Authentication-Results header. DeskPRO can be configured to reject messages that fail SPF or DKIM checks

Reject emails when SPF result

Reject emails when DKIM result