Product > New Feature: Winmail.dat: Outlook is Good < اخبار
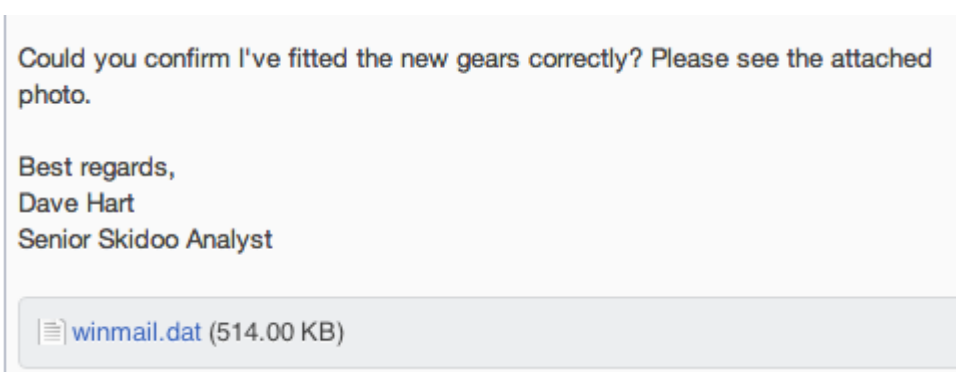
New Feature: Winmail.dat: Outlook is Good

Ben Henley - Comment (1) - Product - 2014-08-11

When Outlook/Exchange users send an email with an attachment, it can sometimes get wrapped up in a winmail.dat file that mystifies other email software.

That means you end up receiving tickets like this:

> Could you confirm I've fitted the new gears correctly? Please see the attached photo.
>
> Best regards,
> Dave Hart
> Senior Skidoo Analyst
>
> ▤ winmail.dat (514.00 KB)

Now DeskPRO can decode this enigmatic file, and show you the attachment the user wanted you to see instead.

> Could you confirm I've fitted the new gears correctly? Please see the attached photo.
>
> Best regards,
> Dave Hart
> Senior Skidoo Analyst
>
> Gears-config.jpg (57.14 KB)

Comment (1)

Comment (1)

Stephen Pienaar

9 سال پیش

Decoding of the TNEF monster called Winmail.dat is a huge improvement. Thank you very much!