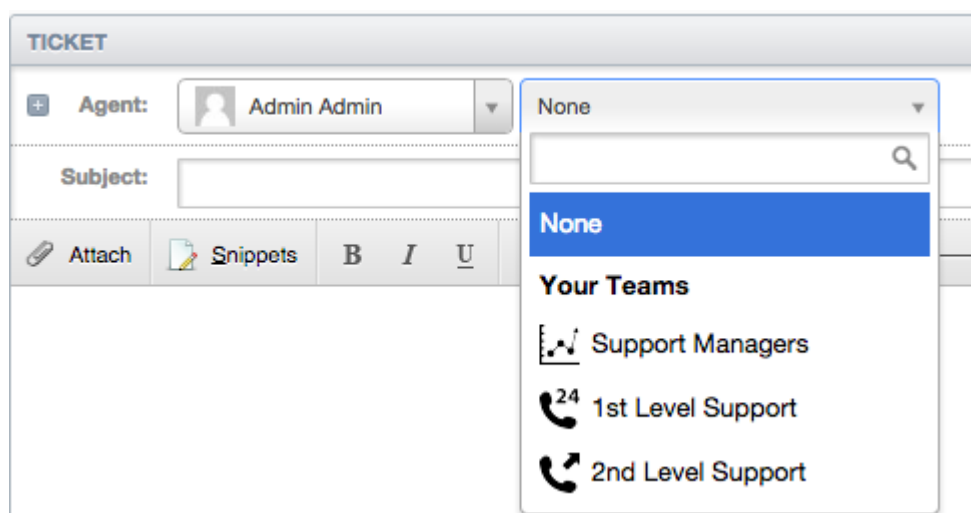


## New Feature: Time for a Team Picture

Ben Henley - Comment (1) - Product - 2014-10-02

DeskPRO already lets your agents have avatars: now we've added **avatars for agent teams** too

You can give each team its own avatar (identifying icon) that will be used throughout the .agent interface



It's especially useful when you're looking at a list of tickets; now you can identify the .assigned team at a glance



.You can choose from **hundreds of preloaded avatars**, or upload your own



.To set your team avatars, just go to **Admin > Agents > Teams**

#### Related Content

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- [New Feature: Email Log Mass Actions](#) •
- [New Feature: Shift-Click To Open Tabs In Background](#) •
- [New Feature: Chat Search](#) •
- [New Feature: Department Avatars](#) •
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- [New Feature: Even Better Automation](#) •
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- [New Feature: Primary Teams](#) •
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