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# iPhone and Android Apps

Christopher Nadeau - Comments (\*) - Product - 2013-09-17

### **DeskPRO** for iPhone and Android



This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- · Reply to tickets
- Change ticket properties like department, status, or agent
- Ticket notifications shows you real time ticket updates
- · View inline images and download ticket attachments





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#### **Ken McKinnon**

10 سال پیش

?Is there any way you could add a search to this

## Roshan

10 سال پیش

? Is there a newer version that will be released

# Sanjay

10 سال ييش

.Very much required, as there is no way to reach out to unlisted ticket

#### **Ben Henley**

8 سال پیش

. A new version with search and the ability to create new tickets is coming so on  $% \left( 1\right) =\left( 1\right) \left( 1\right) =\left( 1\right) \left( 1\right$