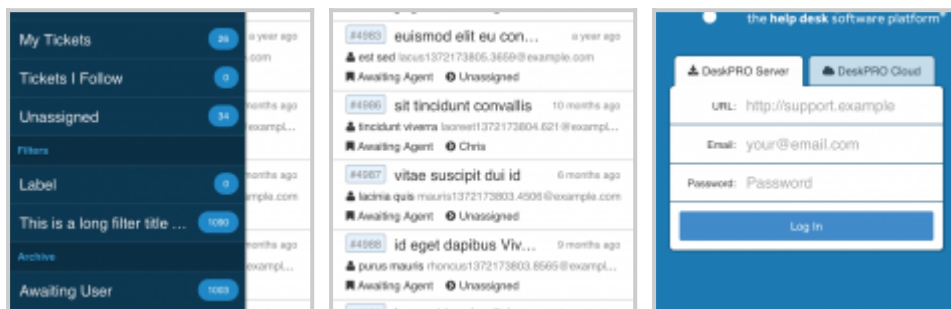


iPhone and Android Apps

Christopher Nadeau - Comments (۴) - Product - 2013-09-17

DeskPRO for iPhone and Android



This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- Reply to tickets
- Change ticket properties like department, status, or agent
- Ticket notifications shows you real time ticket updates
- View inline images and download ticket attachments



[Get the Android app from Google Play](#)



[Get the iPhone app from the App Store](#)

(Comments (۴)

(Comments (۴)

Ken McKinnon

10 سال پیش

?Is there any way you could add a search to this

Roshan

10 سال پیش

? Is there a newer version that will be released

Sanjay

9 سال پیش

.Very much required, as there is no way to reach out to unlisted ticket

Ben Henley

8 سال پیش

.A new version with search and the ability to create new tickets is coming soon