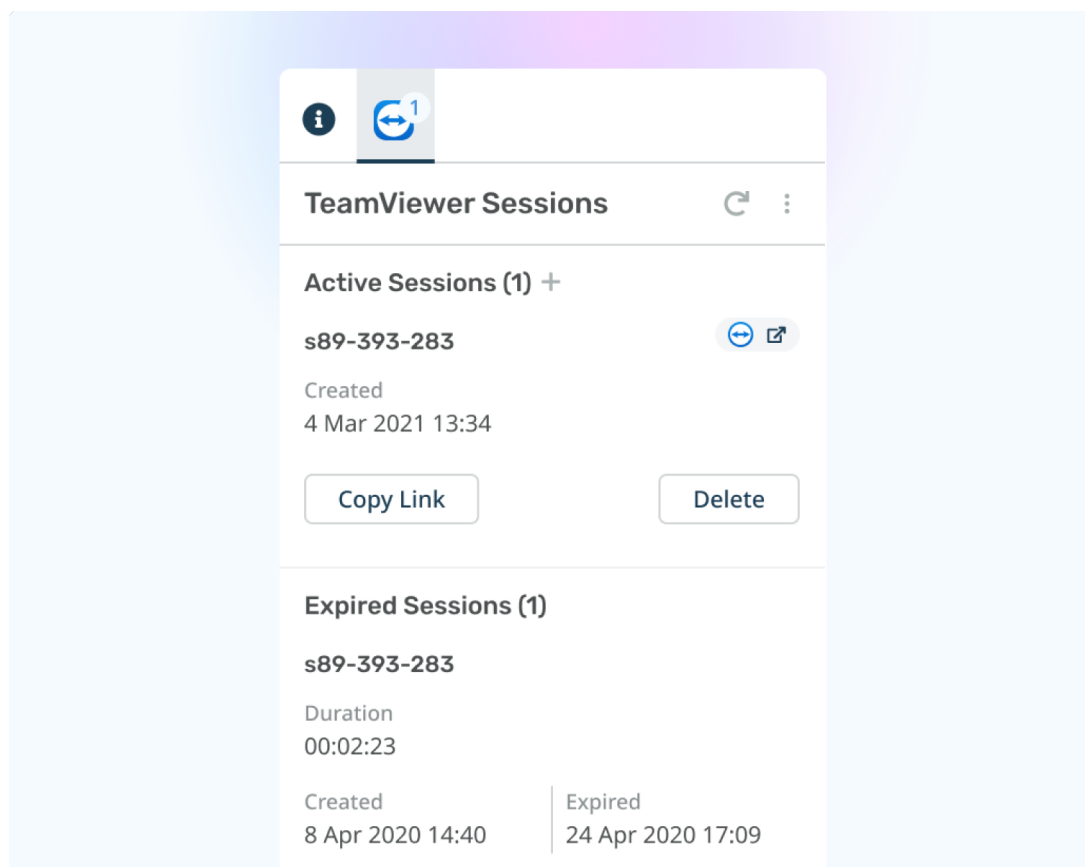# Introducing our new integration with TeamViewer!

(David Anjonrin-Ohu - Comment (1) - Product (Admin - 2022-12-06

We're happy to announce that our latest integration is with the remote access service TeamViewer.

Installing this app gives your team the ability to create new TeamViewer sessions while working on a ticket, saving them from having to leave your Deskpro instance.

The app also gives you a list of active sessions with a copy button to make it easy to share details of TeamViewer sessions with your users while communicating with them.