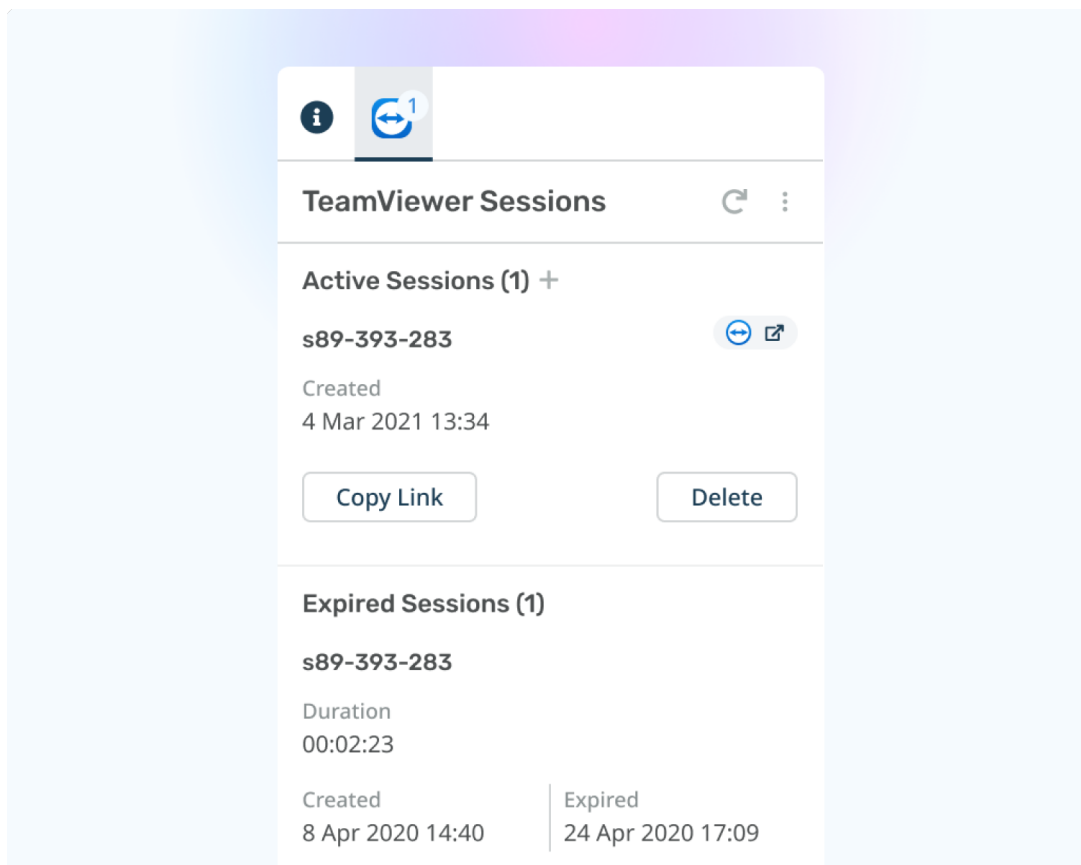


## !Introducing our new integration with TeamViewer

(David Anjonrin-Ohu - Comment (1) - Product (Admin - 2022-12-06

We're happy to announce that our latest integration is with the remote access service .TeamViewer

Installing this app gives your team the ability to create new TeamViewer sessions while .working on a ticket, saving them from having to leave your Deskpro instance



The screenshot displays the 'TeamViewer Sessions' interface. At the top, there are two icons: an information icon and a refresh icon. Below this, the title 'TeamViewer Sessions' is followed by a refresh icon and a vertical ellipsis menu icon. The interface is divided into two main sections: 'Active Sessions (1) +' and 'Expired Sessions (1)'. The 'Active Sessions' section shows a session ID 's89-393-283' with a refresh and share icon to its right. Below the ID, it indicates 'Created 4 Mar 2021 13:34'. At the bottom of this section are two buttons: 'Copy Link' and 'Delete'. The 'Expired Sessions' section shows the same session ID 's89-393-283'. Below it, it shows 'Duration 00:02:23'. At the bottom, it lists 'Created 8 Apr 2020 14:40' and 'Expired 24 Apr 2020 17:09'.

The app also gives you a list of active sessions with a copy button to make it easy to share .details of TeamViewer sessions with your users while communicating with them