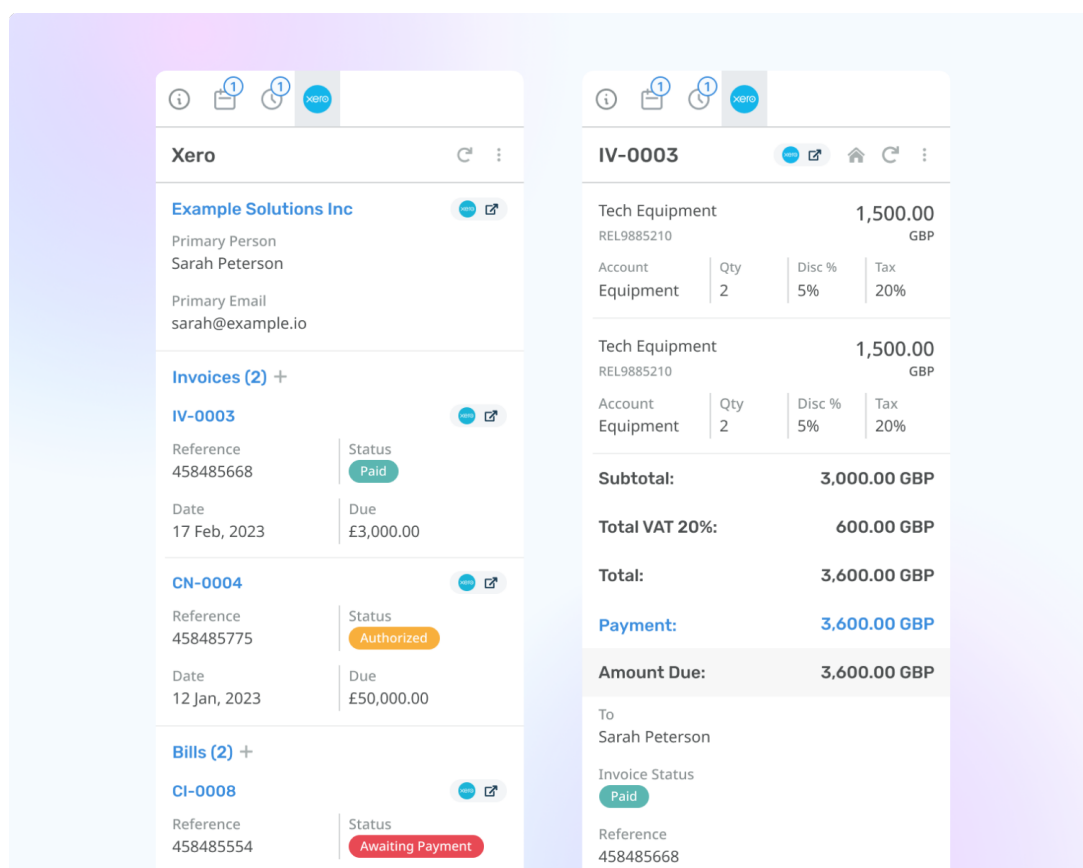


Integrate your Xero account with Deskpro

(Lara Proud - Comment (1) - Product (Admin - 2023-02-21

We are thrilled to announce the release of our latest Deskpro app, [Xero](#). This integration offers seamless connectivity between your Xero contacts and Deskpro users, providing your agents with access to relevant information related to the contacts in Xero from the .helpdesk

With this integration, agents can view key information about your contact's invoices and bills, as well as any notes that have been added to their Xero profile. The best part is, they can do this all without leaving their Deskpro interface. This enhanced visibility empowers .agents to respond to user inquiries more efficiently and with full context



The screenshot displays the Deskpro Xero app interface, which is divided into two main panels. The left panel shows the 'Xero' contact details for 'Example Solutions Inc', including the primary person 'Sarah Peterson' and primary email 'sarah@example.io'. Below this, it lists 'Invoices (2)' and 'Bills (2)'. The right panel shows the details for a specific invoice, 'IV-0003', including the account 'Tech Equipment', quantity '2', and a total amount of '3,600.00 GBP'. The interface is clean and modern, with a light blue and white color scheme.

Account	Qty	Disc %	Tax
Tech Equipment	2	5%	20%

Reference	Status
IV-0003	Paid
CN-0004	Authorized
CI-0008	Awaiting Payment

Item	Amount
Tech Equipment	1,500.00 GBP
Subtotal:	3,000.00 GBP
Total VAT 20%:	600.00 GBP
Total:	3,600.00 GBP
Payment:	3,600.00 GBP
Amount Due:	3,600.00 GBP

With the Deskpro Xero app, you can streamline your helpdesk operations and boost your .agents' productivity. We can't wait to see how it transforms your workflow
We're continuously working on building new features that will enhance the Deskpro Xero app's capabilities. In the coming weeks, you can expect to see additional functionality,

including the ability to view more details about contacts, invoices, bills, purchase orders,
.payments, and notes