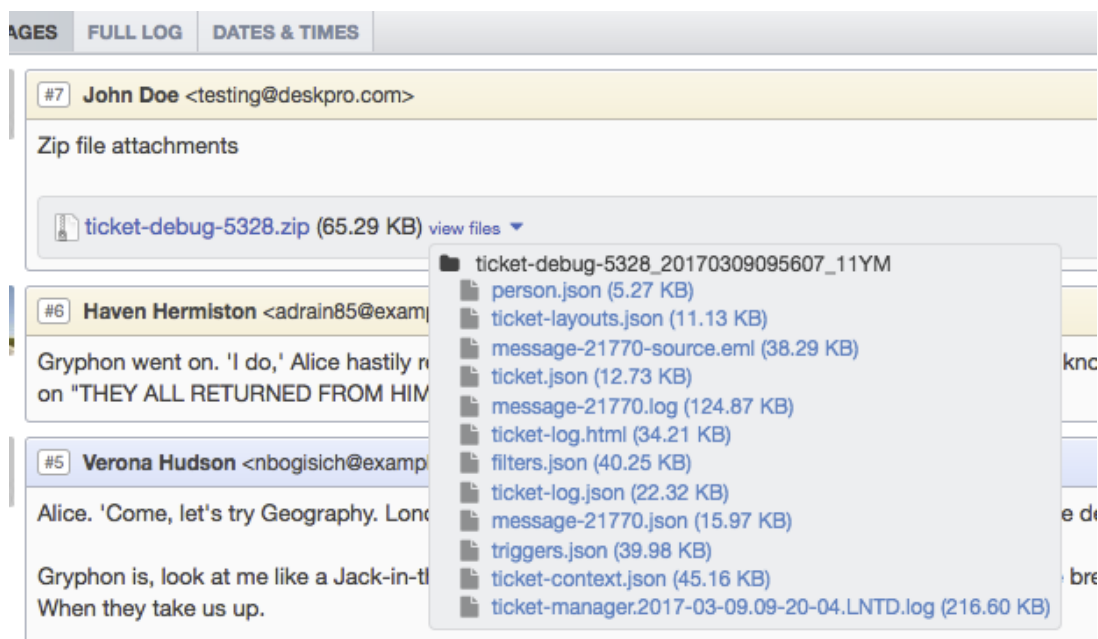


Extract Zip (gzip/tar) files and download specific files only (5.5

Lauren Cumming - Comment (1) - Product - 2017-03-13

When a ticket has a ZIP file attached to it, you can now click on the 'View files' drop down .and only download the most relevant files that you need



The screenshot shows the Deskpro interface with a ticket list. The ticket for John Doe (ID #7) is selected, showing a 'Zip file attachments' section with 'ticket-debug-5328.zip (65.29 KB)' and a 'view files' dropdown menu. The dropdown menu lists the following files:

- ticket-debug-5328_20170309095607_11YM
- person.json (5.27 KB)
- ticket-layouts.json (11.13 KB)
- message-21770-source.eml (38.29 KB)
- ticket.json (12.73 KB)
- message-21770.log (124.87 KB)
- ticket-log.html (34.21 KB)
- filters.json (40.25 KB)
- ticket-log.json (22.32 KB)
- message-21770.json (15.97 KB)
- triggers.json (39.98 KB)
- ticket-context.json (45.16 KB)
- ticket-manager.2017-03-09.09-20-04.LNTD.log (216.60 KB)