

(Extension of Authentication Options (5.2

Lauren Cumming - Comment (1) - Product - 2017-03-13

:We have extended the authentication options available so that you can now

add agents/users to multiple usergroups -

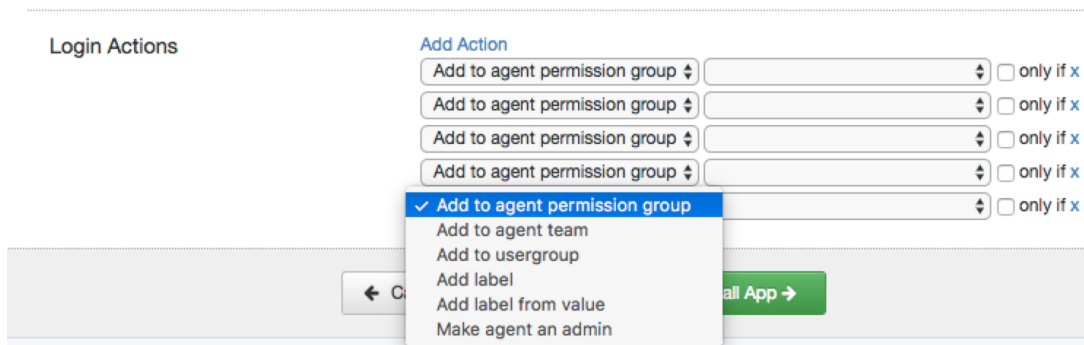
add agents to teams -

add labels to agents -

add labels from value -

make an agent an admin -

You can also now add multiple actions at a time and add filters e.g Add to agent permission group
'group 'only if X



Login Actions

Add Action

Add to agent permission group		<input type="checkbox"/> only if x
Add to agent permission group		<input type="checkbox"/> only if x
Add to agent permission group		<input type="checkbox"/> only if x
Add to agent permission group		<input type="checkbox"/> only if x
✓ Add to agent permission group		<input type="checkbox"/> only if x
Add to agent team		
Add to usergroup		
Add label		
Add label from value		
Make agent an admin		

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