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Lara Proud - Comment (1) - Release Announcements - 2023-08-01

We have released version 2023.0.3 of the Legacy version of Deskpro. This post will summarize the details of the change below

New Feature

We have added support for the Agent Last Active Date so that it is taken into account \square when displaying the Agent Last Seen property, this will give a more accurate reflection of .(the latest activity for Agents on the helpdesk (SC 117565

.For details of the previous Deskpro release, see <u>Deskpro 2023.0.2</u>